

At Junk-it-out.com, we respect your privacy and are committed to protecting your personal data. This Privacy Policy outlines how we collect, use, and protect your information when you visit our website, request a junk removal quote, book our services, or opt-in to our SMS text messaging program.

### 1. Information We Collect

We may collect personal information that you provide directly to us, including:

Name, email address, and service/physical address.

Phone number (when provided for quotes, booking, or SMS program opt-in).

Photos of items or junk to be removed (if provided for a digital quote estimate).

### 2. How We Use Your Information

We use your information to provide accurate junk removal quotes, schedule jobs, dispatch our hauling teams, and process payments. If you explicitly opt-in, we may also use your phone number or email to send you seasonal clean-out reminders or exclusive promotional discounts.

### 3. SMS Text Messaging Program (10DLC Compliance)

If you provide your phone number and consent to receive text messages from us (via (256) 886-7705 or related long codes), the following privacy terms apply:

**Consent:** By providing your mobile number and opting in, you consent to receive automated text messages regarding booking confirmations, arrival-time updates, quote details, and occasional follow-up service promotions. Consent is not a condition of service.

**Opt-Out:** You can unsubscribe from our text messages at any time by replying STOP to any message we send. After doing so, you will receive one final message confirming your opt-out.

**Help:** Reply HELP for customer support instructions, or contact us directly.

**Data Sharing Protection:** No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties under any circumstances.

### 4. Third-Party Sharing

We do not sell, rent, trade, or lease our customer lists or phone databases to third parties. We only share information with trusted service providers (such as dispatch software and payment processors) strictly necessary to execute your junk removal service and process billing.

### 5. Security of Your Data

We implement commercial-grade security measures to protect your personal information against unauthorized access, loss, or alteration.

### 6. Contact Us

If you have any questions regarding this Privacy Policy or how your data is handled, please contact us at:

Phone: (256) 886-7705

Email: [info@junk-it-out.com](mailto:info@junk-it-out.com)