

Welcome to Junk-it-out.com. These Terms of Service ("Terms") govern your use of our website, junk removal quote requests, scheduling, and your enrollment in our SMS text messaging program. By accessing our services or opting into our SMS program, you agree to be bound by these Terms.

1. Services and Quotes

Junk-it-out.com provides junk removal, hauling, and clean-out services. Any online or over-the-phone quotes are estimates based on the information provided by the customer. Final pricing is determined on-site by our team prior to loading. We reserve the right to refuse the hauling of hazardous materials.

2. SMS Mobile Messaging Terms & Conditions (10DLC Compliance)

Junk-it-out.com offers a mobile messaging program to provide booking confirmations, arrival-time updates, on-site quote estimates, and occasional follow-up service offers. By providing your mobile phone number and opting into the program, you agree to the following terms:

User Opt-In: You consent to receive recurring, automated promotional and operational SMS text messages from Junk-it-out.com sent through an automatic telephone dialing system to the mobile number provided at opt-in.

Consent is not a condition of service or purchase.

Message Frequency: Message frequency varies based on your service requests, job scheduling, and interactions with our team.

Message and Data Rates: Message and data rates may apply. Please check your mobile carrier plan for details on text messaging costs.

Opt-Out Instructions: You can cancel the SMS service at any time by texting STOP to (256) 886-7705 or by replying STOP to any text message you receive from us. Upon texting STOP, you will receive one final text message confirming that you have been unsubscribed. No further messages will be sent unless you opt back in.

Customer Support: For assistance or technical help, reply HELP to any text message you receive, text HELP directly to (256) 886-7705, or contact our team via email at info@junk-it-out.com.

Supported Carriers: Delivery of text messages is subject to the effective transmission of your wireless provider.

Mobile carriers are not liable for delayed or undelivered messages.

3. Privacy Policy

Your data privacy is critically important to us. Please review our separate [Insert Link to Your Privacy Policy Page] to see exactly how we collect, handle, and safeguard your personal information. Our privacy rules explicitly prohibit sharing your text messaging opt-in data or consent with third parties for marketing purposes.

4. Property Damage and Liability

While our teams exercise the utmost care when removing items from your property, Junk-it-out.com is not liable for incidental damage to walls, floors, or driveways that may occur during the normal handling of heavy, bulky items, except in cases of gross negligence.

5. Contact Us

If you have any questions or feedback regarding these Terms, please reach out to us at:

Phone: (256) 886-7705

Email: info@junk-it-out.com